

ORIX Commercial Asset Fair Wear and Tear Guide



This document will advise clients what is the expected condition of an ORIX commercial asset at the end of its lease period.

After the asset has been returned, it will be inspected by an industry professional and a report outlining any damages will be forwarded to ORIX.

The report will outline what is fair wear and tear and what is unfair wear and tear.

Fair wear and tear (FAIR) are damages/faults that we have deemed to be acceptable on a return asset where the sale is not going to be greatly affected.

Unfair wear and tear (UFWT) are damages/faults that we have deemed to be unacceptable on a return asset where the sale is going to be affected due to the condition.

As per contract, the customer is liable to pay for these repairs. In this instance, ORIX will quote for repairs to the asset to bring it back into a saleable condition. These damages will be compiled into a report and sent to client for approval.

At this time the customer can accept the costings given by ORIX for the repairs and vehicle will be terminated and items charged accordingly, or they are able to have the asset collected and arrange their own repairs, whether by a repairer of their choice or through their insurer.

Fair Wear & Tear Guide - Summary

Cab Exterior

Minor chipping with no corrosion	Fair
Single dents under 50mm (no more than 2 per panel)	Fair
Single scratches under 90mm and not through to bare metal	Fair
Major chipping with corrosion	UFWT
Multiple dents to a single panel under 50mm in diameter	UFWT
Any dent over 45mm in diameter	UFWT
Any dent regardless of size that has damaged the paint	UFWT
Single scratches over 90mm or any scratch through to bare metal	UFWT
Any damage caused by removal of accessories or auxiliary equipment. (holes in panels, dents, scratches etc)	UFWT
Any damages caused whilst maintaining Auxiliary equipment (fridge unit, sign board etc)	UFWT
Missing grills, Steps/step pads, Panels, badges, reflectors	UFWT
Any repair work that has been carried out to an unsatisfactory standard	UFWT
Any roof damage	UFWT
Damage caused from tilting of cab (into bulbar or another object)	UFWT
Stains to paintwork caused by animals, trees, chemicals etc or decals	UFWT

Bumpers

Single scratches and scuffs under 90mm	Fair
Single dents up to 90mm providing original shape or function is not affected	Fair
Scratches and scuffs over 90mm	UFWT
Dents over 90mm in diameter	UFWT
Twisted, cracked, bent, incomplete/missing, loose or misaligned bars	UFWT
Damage that has caused bars to no longer retain rigidity or proper purpose	UFWT

Chassis

Minor surface scratches	Fair
Chipping of paintwork to exposed areas (wheel arches)	Fair
Minor surface rust to chassis flange or body contact area (where components join chassis rails etc)	Fair
Significant damage including twisted, bent, cracked/fractured chassis rails	UFWT
Extensive rust to undercarriage components (suspension, drive, exhaust etc)	UFWT
Extensive corrosion to cross members, chassis rails and components other than just surface rust.	UFWT
Modifications without appropriate permissions or certification	UFWT

Wheels, Tyres, Guards tools

Minor scuffing to mud guards	Fair
Minor scratches and scuffs to rims	Fair
Major scratches, gauges to rims including spares	UFWT
Missing tools and jacks	UFWT
Any damages to tyre sidewalls	UFWT
Any tyres under legal limit (2mm)	UFWT
Any tyres that do not comply with manufacturers recommendations (size and rating etc)	UFWT
Missing wheel nuts	UFWT
Missing spares	UFWT

Glass, lamps, and mirror

Light scratching of lamp glass provided glass remains watertight and light emitted is not distorted	Fair
Any damage to screen in driver line of sight	UFWT
Any damage to screen that would fail a RWC in vehicle's state	UFWT
Any damage that will affect operation of heating elements in mirrors or screens	UFWT
Any damage/scratch to mirror glass	UFWT
Any crack, hole or damage to a lamp or its surround	UFWT
Missing lamps, bulbs, reflectors	UFWT
Missing taillight assemblies (vehicles returned as cab chassis only)	UFWT

Load Area - Trays

Worn paint on interior of load area (gates/dropdowns and floors)	Fair
Small dents less than 50mm and marks as providing not warped	Fair
Soil, dust, or cement that can be easily removed	Fair
Minor surface corrosion	Fair
Deep scratches/gauges in gates/dropdowns and floor	UFWT
Large dents or "buckled" gates/floor	UFWT
Excessive residues that cannot be easily removed	UFWT
Heavy corrosion other than surface, holes due to corrosion or removal of items	UFWT

Load Area - Pantech/curtain

Single dents/ scratches less than 50mm (Providing no damage to fibreglass)	Fair
Minor paintwork damage	Fair
Damages greater than 50mm or multiple to an area if under 50mm or any size if fibreglass is damaged	UFWT
Rips/tears to curtains (including poorly repaired/patched)	UFWT
Damage that allows water to enter the load area or fibreglass bodywork	UFWT
Exposed fibreglass matting or cracks	UFWT
For refer units, no damages to body/floors interior or exterior	UFWT

Load Area - Shutters and Doors

Minor scratches and dents less than 50mm	Fair
Damages larger than 50mm or that affect the normal operations	UFWT
Holes, cracks, gauges to doors/shutter	UFWT
Missing keys for any locks	UFWT
Doors that do not open or close properly - broken hinges etc	UFWT
Locks that do not operate properly	UFWT
Misaligned doors/rollers	UFWT

Load Area - Accessories/Equipment/attachments

Minor chips and scratches to service bodies, toolboxes, cranes etc	Fair
Damages to supplied equipment above minor dents and scratches	UFWT
Damages to supplied equipment that prevents normal operation	UFWT
Missing supplied equipment	UFWT
Missing parts supplied to operate equipment (remote, chords/cables etc)	UFWT
Missing parts preventing normal operations	UFWT
Supplied equipment not working 100%	UFWT

Load Area - Platforms/power lift tailgates

Minor scratches, chips and dents up to 50mm	Fair
Major damage that distorts standard shape	UFWT
Missing supplied equipment	UFWT
Leaking hydraulics or damaged hoses etc	UFWT
Supplied equipment not working 100%	UFWT

Load Area - Hydraulically operated equipment

Operates 100% without any issues	Fair
Does not operate as per manufacturers specifications	UFWT
Any damages to the equipment incl controls/remotes, leaking hydraulics or damaged hoses etc	UFWT
Any missing accessories (remotes, hooks, chains etc.)	UFWT

Load Area - Refrigeration units

Operates 100% without any issues	Fair
Does not operate as per manufacturers specifications	UFWT
Missing standby leads	UFWT
Cargo area contamination (interior) - no longer Food safe	UFWT

Interior - Seating

Light staining or discolouration that can be easily cleaned	fair
Permanent stains/damage caused by paint, oil etc	UFWT
Cuts, rips, tears or burn marks	UFWT
Damage to the seats structure	UFWT
Damaged or missing levers, air seat controls etc	UFWT
Mismatched seat trim	UFWT

Interior - Dash and Trims

Light scuffs and scratches up to 50mm	Fair
Small holes from removal of radios etc (must be small and neat)	Fair
Scratches over 50mm or deep	UFWT
Multiple scratches under 50mm	UFWT
Cracks, tears or burn marks	UFWT
Heavy staining that cannot be easily cleaned	UFWT
Untidy or large holes left from removal of accessories	UFWT
Loose wires left from removal of accessories	UFWT
Missing vehicle radio or any standard equipment (AC controls, mirror controls etc)	UFWT
Missing items installed/included in the lease that have been removed without approval	UFWT

Interior - Floor

Minor marks that can be easily cleaned	Fair
Excessive wear causing holes and tears	UFWT

Interior - Accessories

Missing spare keys	UFWT
Missing logbook and/or User Manual	UFWT
Incomplete Service Records	UFWT
Any optional install equipment removed (fridges, bunks, curtains, electronics etc.)	UFWT

